

# **Preface**

#### Assalamu Alaikum Wa Rahmatullahi Wa Barakatuhu

We pray this finds you in good health and firm imaan.

In 2023, we were blessed and privileged to serve humanity on your behalf. You gave us your amanah (trust) to deliver to the most deserving across the world, to empower communities and improve the quality of life for the poor and vulnerable.

Alhamdulillah, your donations and support allowed us to provide aid and assistance to the equivalent of more than 4.1 million people in some of the world's poorest regions.

That work included critical emergency aid for the besieged and beleaguered people of Gaza, and communities devastated by earthquakes in Turkey, Syria and Morocco.

We continued to tackle food poverty through our seasonal food programmes; improve access to clean and safe water sources for more than one million beneficiaries; support orphans, and provide livelihoods so families could be self-sufficient and live in dignity and respect.

None of that was possible without your support and the hard work and dedication of our staff, volunteers and supporters.

To all of you, we extend our humble thanks. May the Almighty bless and reward your efforts and sacrifices towards helping the Ummah. Ameen.

#### **Islamic Help**

This annual report covers the calendar year for 2023. It is part of our feedback process to show how your generous donations were used. To reduce paper and increase care for the environment, we have printed a limited number of copies of this publication. The print version is available on request. It can also be viewed and downloaded, along with our other publications, at www.islamichelp.org.uk





# Contents

### **EMERGENCIES**

Palestine	3 - 8
Turkey Earthquake	9 - 12
Morocco	13 - 14

### **COUNTRIES**

Pakistan	15 - 18
Jordan	19 - 20
Yemen	21 - 24
Tanzania	25 – 28
Cameroon	29 – 30

### **PROGRAMMES**

Ramadan & Qurbani	31 – 32
WASH	33 – 34
Umrah for Orphans	35 – 36
Orphans	37 – 38
Education	39 – 40
Environment	41 - 42
Livelihoods	43 – 44
Medical	45 – 46
Community Development	47 – 48
UK & Volunteers	49 – 50

# **Palestine**

### 163,693 Beneficiaries 😭



With the support of our donors, we have been working in Palestine since 2008, providing communities with aid for their immediate and longer-term needs.

October 2023 marked the start of the latest bombardment of Gaza, triggering a major new humanitarian crisis in the Occupied Territories. Most of the Gaza Strip was reduced to rubble, the death toll rose to over 40,000 and the majority of the 2 million population was displaced.

Working with government-backed partners in Egypt and other humanitarian organisations, our team launched an emergency response programme that benefited more than 160,000 individuals in the beleaguered population.

As well as emergency aid, we launched a deployment programme for UK surgeons to work in Gaza's hospitals, with these medical professionals voluntarily and selflessly risking their own lives to help the injured and vulnerable.





- Medical aid and supplies incl. ventilators and hospital beds | 39,081 Beneficiaries
- **Fuel for 3 hospitals**
- Hygiene kits | 1,900 Beneficiaries
  - Mattresses & blankets | 480 Beneficiaries
  - Mother & baby kits | 200 Beneficiaries



### **Surgeons for Gaza**

Working with the charity IDEALS, we were able to organise the first of our deployments of UK surgeons to Gaza. After eight weeks of intense negotiations to secure the necessary approvals from the Israeli, Egyptian and UN authorities, the medical team flew to Cairo in December and joined a convoy to Gaza.



The UK quartet included: Mr Basil Budair and Mr Graeme Groom, Consultant Trauma and Orthopaedic Surgeons; Dr Ahmed Kafafy, Consultant Anaesthetist and Pain Management Specialist; Dr Andrew Ferguson, Family Doctor & Public Health Specialist.



Based at the European Gaza Hospital in Khan Younis, the medics worked in collaboration with the local surgical team to carry out ward rounds and consultations, manage acute cases and perform operations.

Their work in the first few weeks included:

- 56 surgeries
- 126 consultations
- 5 Nerve block

This was the first in a series of medical deployments, funded by our donors, which continued throughout 2024 as part of our ongoing commitment to help the people of Gaza.



The latest crisis presented new obstacles, with borders closed and constant aerial bombardments leaving a wake of destruction and chaos. Working with partners and the permission of the Egyptian government, we were able to continue delivering humanitarian aid as part of emergency convoys



PROJECT REPORT 2023



Food packs | 6,850 Beneficiaries Hot meals | 15,000 Beneficiaries



Water tankers | 100,000 Beneficiaries



# Türkiye

# 143,330 Beneficiaries 🙌



In February 2023, Türkiye was struck by two massive earthquake which also affected Syria and other neighbouring countries. More than 50,000 lives were lost in Türkiye in the quakes - the worst in 20 years - and the devastation affected more than 15 million people.





Our team in Türkiye – including Mission Possible volunteers on deployment - carried out emergency aid operations benefiting more than 140,000 displaced people in some of the worst-affected regions in the country and in Syria.

Aid in Kahramanmaraş and Gaziantep, Türkiye



General Emergency Relief | 55,352 Beneficiaries



Food & Hot Meals | 43,400 Beneficiaries



Hygiene kits | 11,050 Beneficiaries



**Container Shower | 450 Beneficiaries** 



Container Toilet | 150 Beneficiaries



The support provided by our IH Türkiye team and Mission Possible volunteers ranged from food and hygiene kits to tents (including masjid tents), showers and toilets, toys for children and seasonal Ramadan and Qurbani food distributions.

Medical | 7,399 Beneficiaries

Family & Masjid Tents | 6,773 Beneficiaries

Toys & Gifts | 2,048 Beneficiaries

Container Houses | 365 Beneficiaries

Zakat | 126 Beneficiaries







Aid in Azaz, Syria

# Morocco

# 19,955 Beneficiaries (



In September 2023, a 6.8 magnitude earthquake struck Morocco, in the High Atlas mountains near Marrakesh. Three thousand people were killed, nearly 6,000 were injured and 60,000 houses were destroyed or damaged, leaving countless residents displaced and sheltering in the streets.

Our emergency relief efforts were concentrated on helping the displaced in the worst-affected areas, particularly those near the epicentre in Al Haouz province, through the provision of essential items such as food, blankets, and hygiene equipment to meet their immediate needs.

As part of a recovery phase which concentrated on medium term solutions, our teams and partners provided 30 displaced families with tents, furniture and NFI (non-food items) as part of efforts to help them rebuild their lives.



Food Packs | 12,260 Beneficiaries



Mattresses | 1,700 Beneficiaries



Blankets | 4,090 Beneficiaries



Hygiene Packs | 1,255 Beneficiaries



Pillows | 500 Beneficiaries





PROJECT REPORT 2023

# **Pakistan**

### 157,518 Beneficiaries

Our oldest established office outside the UK, IH Pakistan serves the needs of vulnerable and deserving communities across the country. From KPK province to Punjab and Sindh, its work ranged from food security and WASH to community infrastructure and continued support for flood-affected families.





Ramadan food packs | 3,565 Beneficiaries

**Qurbani meat | 21,000 Beneficiaries** 

**Emergency** hot meals & water | 508 Beneficiaries

Winter kits | 1,881 Beneficiaries



1,430 hand pumps | 9,150 Beneficiaries



11 wells | 5,491 Beneficiaries



2 water filtration plants | 750 Beneficiaries



**Hygiene promotion | 885 Beneficiaries** 





Longer-term support for those affected by the devastating floods of the previous year continued in the form of new housing for 200 families in Sindh whose properties had been destroyed. The long term was also the focus of a vocational training centre for women in Karachi and a series of livelihood projects, all designed to give beneficiaries the opportunities to become self-sufficient.



12 new mosques | 6,472 Beneficiaries



Houses for flood-affected families | 2,103 Beneficiaries



Orphans | 350 Beneficiaries











# **Jordan**

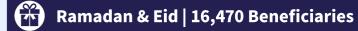
35,531 Beneficiaries 😭

As the hub of our operations in the Middle East, our Jordan office serves the needs of not only poor and vulnerable Jordanians but also Syrian and Palestinian refugees in the country and Syrian refugees in Lebanon.

- **Orphans | 342 Beneficiaries**
- Orphans (Zakat House, Kuwait) | 150 Beneficiaries
- **Disabled Children | 92 Beneficiaries**
- **Umrah for Orphans | 339 Beneficiaries**
- Cash and general help for families | 1,050 Beneficiaries



The team's work included essential aid provisions, orphan support, Umrah for Orphans and our Birth Clinic which supports pregnant Syrian refugees in giving birth safely. Additionally, projects were carried out with the support of the Royal Court and other government bodies.









Other medical | 29 Beneficiaries





# Yemen

# 1.4 million Beneficiaries



Although the decade-long civil war in Yemen started to subside, the devastating effects of the conflict continued to impact its struggling population. Our country office remained committed to delivering its humanitarian objectives through the provision of food security and clean water supplies to ravaged communities.

The bulk of the work centred on food security. Two bakeries - one in Taiz and the other in San'a - provided freshly-baked bread daily to 300 families in each area, while the distribution of Ramadan food and Qurbani meat parcels ensured more than 30,000 people had nourishing meals at these special times of year.





Bakery in Taiz (7 months) | 477,300 Beneficiaries



Bakery in San'a | 810,300 Beneficiaries



**Qurbani | 22,459 Beneficiaries** 



Ramadan food packs | 8,170 Beneficiaries



Iftar for leprosy patients | 100 Beneficiaries





As with food security, a priority for our Yemen team was serving families in the Aden region whose homes had been damaged or destroyed, leaving them without any access to clean water sources. This was achieved through water trucks delivering water for 75 families on a daily basis, so they had clean water for drinking and domestic use.







Water | 90,730 Beneficiaries



Winter Relief | 5,661 Beneficiaries



Orphans | 224 Beneficiaries



Disabled Children | 60 Beneficiaries



Eid gifts | 192 Beneficiaries





# **Tanzania**

### 684,532 Beneficiaries

The longest established of our offices in Africa and the central hub of our operations on the continent, the workload of our Tanzania team continues to grow annually. In 2023, it delivered programmes and projects on behalf of our community donors and institutional partners to benefit nearly 700,000 beneficiaries.



**Cooked food | 20,202 Beneficiaries** 



**Emergency food | 5,028 Beneficiaries** 



Orphans | 270 Beneficiaries





**Qurbani Meat | 374,346 Beneficiaries** 



Sadaqah Qurbani | 116,250 Beneficiaries



Ramadan Food Packs | 54,384 Beneficiaries





25 PROJECT REPORT 2023 ISLAMICHELP.ORG.UK

While food security and the provision of clean water sources makes up the bulk of our work in Tanzania, we have also delivered community infrastructure through the construction of dozens of new mosques, livelihoods, educational support and health programmes.



Mosquito Nets | 10,800 Beneficiaries



**Eid Gifts | 600 Beneficiaries** 



Livelihoods | 456 Beneficiaries







69 Medium Water wells | 62,000 Beneficiaries



6 Water Tower Wells | 14,400 Beneficiaries



46 Mosques | 25,796 Beneficiaries





ISLAMICHELP.ORG.UK

# Cameroon



The focus of our Cameroon office during the year was the continuing provision of community infrastructure in the form of 30 new mosques and Islamic centres, and community village complexes featuring housing, mosques and educational facilities. This work was allied with delivering core programmes of food provision, medical projects and



Mosques & Islamic centres | 9,672 Beneficiaries



**Qurbani | 2,730 Beneficiaries** 



Ramadan | 420 Beneficiaries



**New housing | 300 Beneficiaries** 



Orphans' villages x 2 (Middle East donors) | 114 Beneficiaries



**Cataract surgeries | 100 Beneficiaries** 





# Ramadan & Qurbani

# 742,677 Beneficiaries 🛞



As well as ensuring food security at these times of year, our teams also provided communal iftars with hot, cooked meals and Eid gifts for beneficiaries.



	Ramadan (March - April 2023)	<b>Qurbani</b> (June 2023)
Country	No. of beneficiaries	No. of beneficiaries
<b>Bangladesh</b> (incl. Rohingya Refugees)	3,690	1,465
Cameroon	490	2,730
Jordan	16,470	-
Lebanon	1,050	-
Malawi	875	17,150
India	4,020	53,514
Pakistan	3,565	21,000
Palestine (Gaza)	1,140	480
Somalia	-	20,525
Syria	-	7,133
Tanzania	54,384	374,346
Turkey	80,146	2,275
Uganda	-	45,600
Yemen	8,170	22,459
TOTAL	174,000	568,677

PROJECT REPORT 2023 ISLAMICHELP.ORG.UK

# **WASH**

# 1.4 million Beneficiaries 🛞



**Goal 6 among the United Nations Sustainable Development** Goals is access to safe water, sanitation and hygiene, the most basic human need for health and well-being. The provision of WASH (Water, Sanitation and Hygiene) facilities is part of our core commitment to helping improve the quality of life for those struggling to meet this basic need.







### Rohingya Refugees in Bangladesh

Water tankers delivering clean water to stations at refugee camps in Cox's Bazar; during the year the number of beneficiaries was equivalent to 1.1 million beneficiaries

### **Pakistan**

- 1, 430 water hand pumps | 9,150 Beneficiaries
- 11 wells | 5,491 Beneficiaries
- 2 water filtration plants | 750 Beneficiaries Hygiene promotions | 885 Beneficiaries

### **Tanzania**

69 medium water wells | 62,000 Beneficiaries 6 Water tower wells | 14,400 Beneficiaries

### Gaza

**Emergency water provisions | 100,000 Beneficiaries** 

### **Türkiye**

2 wells in El Ma'an region of Somalia | 1,300 Beneficiaries

### Yemen

Water trucks supplying 75 families daily | 90,730 Beneficiaries

ISLAMICHELP.ORG.UK PROJECT REPORT 2023

# **Umrah for Orphans**

January 2023 marked the eighth year of Umrah for Orphans and the resumption of this pioneering programme, taking Palestinian orphans from Jordan to the Holy Lands in Saudi Arabia, following global lockdowns due to the Covid pandemic.

A total of 339 individuals were involved in the pilgrimage, including orphans (boys and girls), widows and disabled children, all accompanied by our UK and Jordan staff and volunteers.

The convoy of coaches travelled from the Jordanian capital, Amman, to Madinah where the orphans visited Masjid al Nabawi, the mosque of the Prophet (PBUH), before heading to Makkah where they performed the rites of Umrah. This flagship programme provides psycho-social support to Palestinian orphans who are being cared for as part of our global orphans' sponsorship which meets their material needs of food, water and healthcare.

Since our pilot Umrah for Orphans in 2015, more than 3,000 Palestinian orphans, disabled children and widows have been given the opportunity by our sponsors of performing this blessed pilgrimage. For nearly all of them, it is a once-in-a-lifetime journey that has helped strengthen their faith and connect with the Ummah.









PROJECT REPORT 2023 ISLAMICHELP.ORG.UK

# **Orphans**

Our orphan sponsorship programme ensures that, through the generous sponsorship of our donors, these most vulnerable of children receive aid and materials to meet their daily essential needs and psycho-social support to assist their psychological and spiritual development.

The Prophet (PBUH) said, "The best house among the Muslims is the house in which orphans are well-treated. The worst house among the Muslims is the house in which orphans are ill-treated."

HADITH BUKHARI



Examples of the numbers of orphans supported through our orphan sponsorship programme include (average per month):

### Cameroon | 114

Jordan | 342 & 92 disabled

Jordan (Umrah for Orphans) | 339

Pakistan | 350

Tanzania | 270

Yemen | 224 & 60 disabled





PROJECT REPORT 2023 ISLAMICHELP.ORG.UK

IslamicHel

# **Education**

Education is the key to unlocking life opportunities for children and adults, allowing them to fulfil their potential and establish social and economic stability. It is a universal human right and by giving them the means and support to access education, we allow them to take those critical steps towards a future of security and prosperity.

**Examples of our education projects include:** 

### **Orphan Sponsorship**

Our global orphan sponsorship programme gives orphans and disabled children access to regular education.

### Cameroon

Educational workshops and classes in mosques, plus new classroom facilities as part of the construction of Islamic centres.

### Jordan

- Back-to-school stationery for 1,024 pupils.
- Additional classroom help for 100 pupils.
- 88 university students helped with fees.





### **Examples of our education projects include:**

### **Pakistan**

- Vocational Training Centre in Karachi, Sindh, to empower 180 marginalised & vulnerable women
- Continued provision of free higher education at Al-Hira Community College in Mirpur for 300 students.

### Tanzania

- Construction of new classrooms at government schools in Tanga region to benefit 400 pupils
- Formal and regular education for the orphans at our Children's Eco Village and in our orphan sponsorship programme
- Distribution of 1,400 Qurans at mosques and centres to help children and adults with religious and spiritual education.



# **Environment**

With global warming affecting weather systems, crops, water and other natural resources, the need for and importance of environmental programmes has never been more important.

Our work during the year included:

### Bangladesh

The ongoing nurturing of a tree plantation in Kishorgonj District to raise awareness of environmental issues, address nutritional shortages through the fruits it produces and provide economic opportunities for 450 local families (2,250 people).

### **Tanzania**

Our Children's Eco Village in Tanzania was built and is run on principles of environmental awareness and practices, maximising the use of natural resources through sustainability and recycling. This showcase project is supplemented by Trees for Change, our long-term environmental strategy which started by planting tens of thousands of trees and saplings, and creating a plant nursery.

### **Pakistan**

The training of imams on issues like climate change and the importance of environmental awareness and stewardship as part of Islam.



As an accredited observer to the Governing Body of the United Nations Environment Programme, Islamic Help is in the privileged position of having had delegates attend public meetings and sessions of UNEP and its subsidiary bodies, giving us a crucial channel to contribute to the global work being done to combat climate change and protect the environment.







PROJECT REPORT 2023 ISLAMICHELP.ORG.UK

# Livelihoods

A crucial component of humanitarian work is giving beneficiaries the means to establish livelihoods so they can generate incomes for their families and become self-sufficient. It is a means of empowerment that reduces or eliminates their reliance on handouts; allows them to live in dignity and respect, and become valuable contributors to their communities.

### **Tanzania** (direct & indirect beneficiaries)







### **Pakistan**



Fruits and vegetables carts for 10 families | 67 Beneficiaries



Sewing machines for women, 10 families | 67 Beneficiaries



Rickshaw taxis to 7 families | 49 Beneficiaries

### **OTHERS**

Jordan | Employment of fully qualified medical staff at our Birth Clinic for pregnant Syrian refugees and their new-borns.

WASH & Community Infrastructure | Employment of local labourers and companies for our major WASH and community development constructions.







ROJECT REPORT 2023 ISLAMICHELP.ORG.UK

# Medical

As well as stand-alone projects, the provision of medical aid and services is integrated into our emergency aid programmes. These components came to the fore in the later part of the year when we responded to the humanitarian tragedy in Gaza and the devastating earthquake in Turkey.

### Gaza

Medical aid and supplies including ventilators and beds | 39,081 Beneficiaries

**O** UK Surgeons work | 56 surgeries, 5 nerve block ops, 126 consultations

### **Turkey**

Medical aid and support | 7,399 Beneficiaries

### **Cataract surgeries**

O Cameroon | 100 Beneficiaries

Syria (Tel Abyad) | 100 Beneficiaries

### **Jordan**

Birth Clinic | Patient consultations | 3,683 Beneficiaries

Birth Clinic - births | 864 Beneficiaries

General medical help | 29 Beneficiaries

### **Tanzania**

1,800 mosquito nets | 10,800 Beneficiaries







**Islamic Help** 

# **Community Development**

By providing the displaced with shelters and villages with new infrastructure in the form of mosques and centres, our work fosters community cohesion and empowerment that benefits and improves life for beneficiaries across the world.



Examples of our work and no. of beneficiaries include:

### Cameroon

- Housing | Ali-Al Hilal Almutairy village for 50 families | 300 Beneficiaries
- Mosques | 30 mosques and Islamic centres | 9,672 Beneficiaries
- Sulaiman Ar-ruhaimani Orphans' village (Middle East donors) | 20 Beneficiaries
- Waqf Noun Alkuwaiti Orphans' village (Middle East donors) | 94 Beneficiaries

### **Pakistan**

- Low cost 200 houses in Sindh for flood-hit families | 2,103
- 12 new mosques | 6,472

### Tanzania

• 46 new mosques | 25,796

### **Turkey**

• Container houses for displaced families | 365



# **UK & Volunteers**

In the UK, our staff and volunteers worked tirelessly throughout the year to not only raise funds for humanitarian projects but to help our local community through several initiatives in partnership with the Bahu Trust.

These included a food bank, welfare support surgery, and occupational therapy; street cleaning; community meetings, and working with local police to improve community relations and the quality of life for residents.





Volunteers on Mission Possible, our flagship volunteering programme, were part of a deployment to Turkey in August following the devastating earthquake that struck the country.

They participated in aid distributions, including emergency food parcels and hygiene kits, and preparing and serving hot meals. The work was part of our emergency response to help those affected and displaced in the disaster.





### **Islamic Help**

Registered Charity No. 1160490

19 Ombersley Road, Birmingham B12 8UR

+44 (0) 121 446 5682

**islamichelp.**org.uk info@**islamichelp.**org.uk

Design & Print by OUTSTANDING